

FIG. 1

Figure 2 is a screenshot of the BackupReport2000 software interface. The window has a menu bar (File, Edit, View, Tools, Window, Help) and a toolbar. The main area displays "BACKUP SUCCESSSES & FAILURES (1)" with a "RUN REPORT" button and a "SHOW LAST 11 DAYS" option. Below this are two lists: "BACKUP SERVERS (3)" and "BACKUP CLIENTS (8)". The servers list includes ALLO, MERCURY.BACKUPREPORT.COM, PATHFINDER.BACKUPREPORT.COM, and SKYLAB.BACKUPREPORT.COM. The clients list includes ALLO, APOLLO.BACKUPREPORT.COM, COLUMBIA.BACKUPREPORT.COM, GEMINI.BACKUPREPORT.COM, MERCURY.BACKUPREPORT.COM, PATHFINDER.BACKUPREPORT.COM, and SKYLAB.BACKUPREPORT.COM. A detailed log table at the bottom shows backup results for various servers and clients over a period of 14 days, with columns for date, time, and day of the week. The log includes entries for PATHFINDER.BACKUPREPORT.COM (SERVER), APOLLO.BACKUPREPORT.COM, COLUMBIA.BACKUPREPORT.COM, GEMINI.BACKUPREPORT.COM, MERCURY.BACKUPREPORT.COM, and SKYLAB.BACKUPREPORT.COM (SERVER). The log also shows a "BOOTSTRAP" operation and a "C:\FINANCIAL" directory backup. The interface is annotated with labels F2.A through F2.M.

F2.i

F2.H

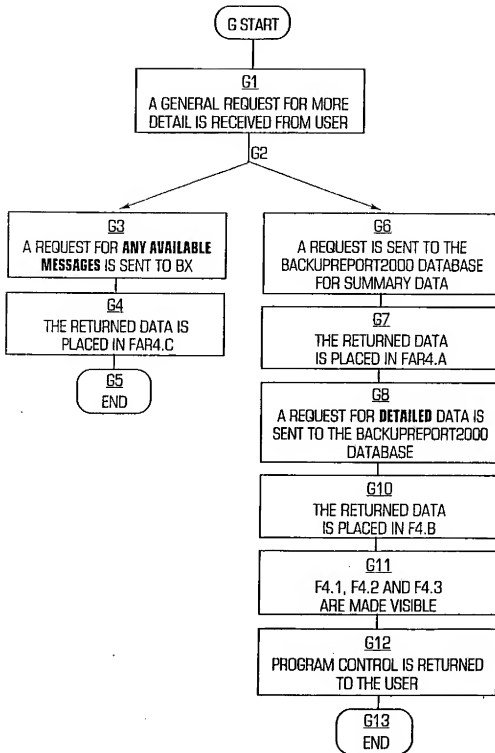


FIG. 3

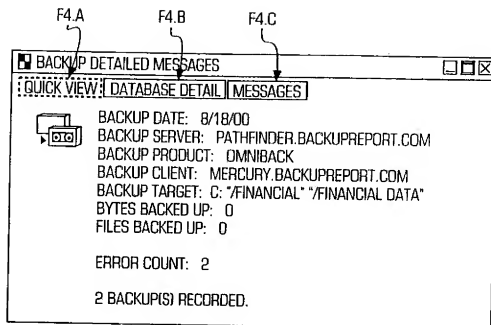


FIG. 4

(CT) Clients table

(CT1) clientname
(CT2) servername
(CT3) clientfqhostname
(CT4) clientnickname
(CT5) clientowner
(CT6) backupproductname

(T1) owners table

(T1.1) clientowner
(T1.2) chargepermegabyte
(T1.3) chargeperbackup

(BT) backups table

(BT1) Backupdatetime
(BT2) Servername
(BT3) Clientname
(BT4) Clientfqhostname
(BT5) Clientnickname
(BT6) Targetname
(BT7) Backupproductname
(BT8) Backuplevel
(BT9) Backupcanonicalname
(BT10) Backupdatetimelocal
(BT11) Backupbytes
(BT12) Backupfilecount
(BT13) Backuperrorcount
(BT14) Dayofweek
(BT15) Hourofday
(BT16) backupvolume

FIG. 5

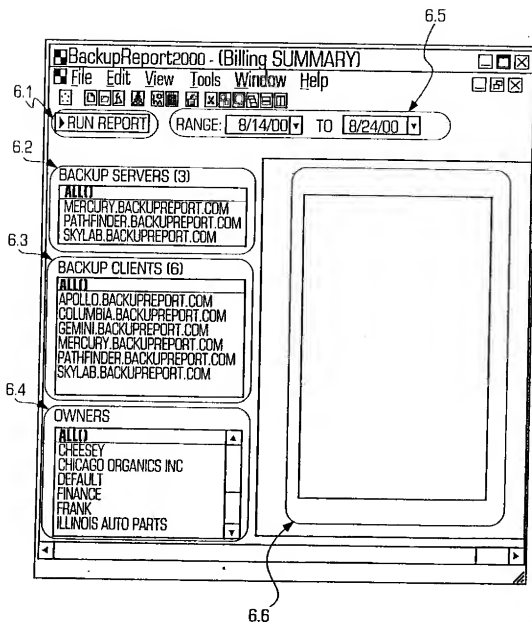


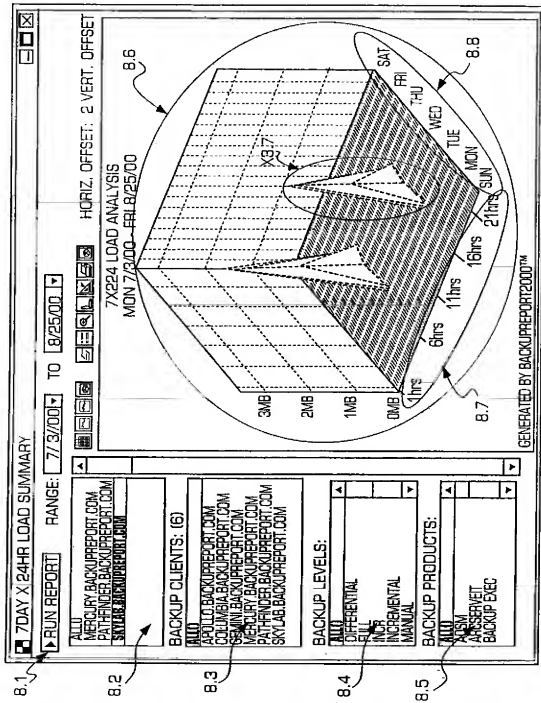
FIG. 6

NORTHERN BAKERIES

BACKUP BILLING SUMMARY REPORT 7/200 - 9/700

OWNER	CLIENT	FILES	BACKUPS	/BACKUP	MBS	MB	TOTAL
CHICAGO ORGANICS INC.	A. ENG BACKUP REPORT.COM	14	14	\$1.00	349	\$0.02	\$20.99
CHICAGO ORGANICS INC.	APOLLO ENG BACKUP REPORT.COM	1,220	55	\$1.00	13	\$0.02	\$55.26
CHICAGO ORGANICS INC.	APOLLO ENG BACKUP REPORT.COM	102	102	\$1.00	294	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	42	42	\$1.00	132	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	60	60	\$1.00	203	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	51	51	\$1.00	108	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	93	93	\$1.00	170	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	110	110	\$1.00	273	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	94	94	\$1.00	274	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	1,198	55	\$1.00	23	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	90	90	\$1.00	205	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	95	95	\$1.00	245	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	69	69	\$1.00	213	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	83	83	\$1.00	77	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	94	94	\$1.00	215	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	93	93	\$1.00	3	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	89	89	\$1.00	189	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	87	87	\$1.00	186	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	86	86	\$1.00	1,787	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	92	92	\$1.00	4,182	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	75	75	\$1.00	115	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	82	82	\$1.00	2,759	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	82	82	\$1.00	142	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	81	81	\$1.00	16	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	80	80	\$1.00	2,955	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	78	78	\$1.00	129	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	55	55	\$1.00	34	\$0.02	\$55.26
CHICAGO ORGANICS INC.	BAT.ENG BACKUP REPORT.COM	2,558	229	\$1.00	23	\$0.02	\$55.26
TOTALS:		11,775	2,267		2,555,838		\$117,246.54

FIG. 7



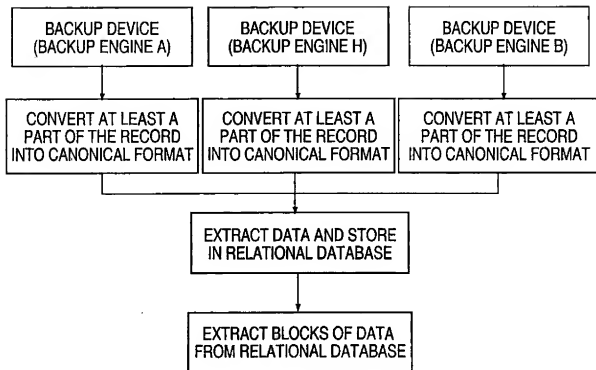


FIG. 9